Agiloft Saas / Hosted Services

With over a decade of experience offering hosted software solutions designed for reliability, scalability, and high performance, Agiloft offers superior infrastructure you can count on.

Benefits

- A reliable, secure, and redundant infrastructure immediately available with no purchase or maintenance of hardware required.
- Rapid return on investment and simplified management.
- Options for shared or dedicated servers.
- International infrastructure provides hosting options in locations that meet your business requirements.

Overview

Agiloft’s SaaS hosting service is hosted in Silicon Valley’s premier data center with real-time replication to the AWS data center in Virginia, and has the ability to deploy to any geographic region across AWS’s global network. This dual-vendor strategy ensures the highest level of availability possible for our hosted clients. Our Hosted Service includes:

- Full redundancy with real-time replication to secondary servers, daily backups, and Amazon S3 snapshots every four hours.
- Highest quality components including redundant RAID 1 (AWS) and RAID 10 (Cologix) SSD hard drives, Intel Xeon processors, and ECC RAM. Dedicated servers have at least 24GB RAM while shared servers have at least 48GB RAM.
- Regular testing to ensure scalability, performance, security, and redundancy are upheld to our high standard.
- No limitations on traffic or bandwidth.
- Servers encrypted with SSL technology, redundant firewalls, and encryption at rest. The entire infrastructure is regularly audited by independent 3rd parties.
- Secure server locations that are protected by 24/7 guards, biometric access controls, and a centralized UPS.
- Fast, easy transfers if you ever choose to move to on-premise hosting.
- 24/7 hosting infrastructure support.

Compliance

Both Cologix and AWS offer full regulatory compliance with key standards such as SSAE 18, SOC 2 Type II, and HIPAA. For information about whether a vendor complies with specific standards, refer to the information listed on each provider’s website. For further information about Agiloft’s commitment to security and compliance, contact us to request a Security Information Packet (SIP).
Infrastructure

Our critical server infrastructure is designed to ensure that customer data is never lost and that business operations continue in the event of a disaster. Our premier hybrid hosting solution and AWS-only solution use real-time replication, daily backups, and snapshots every four hours to keep your data secure, intact, and up-to-date.

Hybrid Cologix/AWS Hosted Service

Master servers at Cologix’s premier data center in Silicon Valley are replicated in real time to replica servers at Cologix and secondary servers at AWS in Virginia. In the case of a master server malfunction, the replica server immediately takes over. If the entire Cologix service suffers an outage, service resumes at AWS.

- No reliance on a single supplier. If the Cologix facility is taken offline, service resumes from AWS.
- Double redundancy ensures there is virtually no downtime if the master server malfunctions.
- Agiloft chooses the specific hardware and has direct control over hardware maintenance and upgrades. Because we control the hardware, our uptime guarantee includes protection against outages caused by hardware failure.

AWS-Only Hosted Service

For customers with requirements to host data outside of the USA, we provide our fully redundant service via AWS. Master servers are replicated in real time to secondary servers in a separate AWS availability zone. In the case of a master server malfunction, the secondary server is replicated to a new master server and service resumes.

- Full redundancy on EBS drives provides RAID-like reliability. These are also augmented by RAID 1 drives.
- Certified on additional regulatory standards.
- International hosting available. Agiloft’s Hosted Service meets the needs of our global customers, providing coverage in your geographic regions. Agiloft’s hosted service provides coverage via AWS in Canada, Australia, Ireland, Singapore, or any other region in the AWS global network.

For More Information

Contact Agiloft at 1-888-727-2209, ext 1 or visit our Hosted Service page.

About Agiloft

As the global leader in agile contract lifecycle management (CLM) software, Agiloft is trusted to provide significant savings in purchasing, enable more efficient legal operations, and accelerate sales cycles, all while drastically lowering compliance risk. Agiloft’s adaptable no-code platform ensures rapid deployment and a fully extensible system. Using contracts as the core system of commercial record, Agiloft’s CLM software leverages AI to improve contract management for legal departments, procurement, and sales operations. Visit www.agiloft.com for more.