Agiloft

Agile Change Management

"Agiloft's openness and flexibility really helped us become a process-driven company. We can now resolve problems in less than half the time."

- Peter Charlton

Condé Nast

Agility and Control

Streamline change procedures, maintain consistency, and reduce risk with a change management system that integrates seamlessly with your service desk. Whether you want changes approved by two individuals or 50 different teams, Agiloft has you covered.

How It Works

Change management affects a wide range of items. Everything from hardware, software, and human assets, to system access, website management, and facilities can be impacted. An efficient system captures and integrates the elements being changed into one system that provides details of the changes and information about the items being changed.

Agiloft includes pre-built tables for commonly changed items to make implementations quick and efficient, but the platform's true strength is flexibility.

Benefits

- **Reduce outages and surprises** with clear approval processes that enforce established procedures before changes are implemented.
- **Provide consistency and continuity of service** by automating actions resulting from change approvals and rejections.
- **Work efficiently** with Quick Edit capabilities that allow you to make record changes on the fly.
- **Improve communication** with automatic notifications and alerts.
- **Gain insight into asset reliability and costs** with an integrated system that connects change requests to related assets and systems.

Agiloft Has Everything You Need

Our unique change management solution is designed to enable world class support for complex products and services.

Our robust feature set provides the ability to power the most sophisticated processes:

The graphical workflow editor and business rules engine allow you to define the exact conditions for executing actions during a change request.

Workflows and templates provide flexible configuration of approval workflows, task workflows, and task steps.

Email and SMS integration provide notifications at any time, and email hyperlinks provide the ability to approve or reject changes with one click.

Granular permission controls provide precise view and edit access by user group, including dynamic filters.

Calendar integration makes scheduled changes available to multiple teams for a clear overview and better planning.

Management dashboards, charts, and reports provide insight into operational efficiency and turn-around times.

Full audit trail is automatically created for every change to meet audit and compliance requirements such as Sarbanes Oxley.

Single sign-on capabilities with LDAP / Active Directory, Google OAuth, and SAML simplify access.

For More Information

Contact Agiloft today at 1-888-727-2209, Ext. 1 or visit our http://www.agiloft.com/change-management.htm page to learn more about Change Management with Agiloft.

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About Agiloft

Over 2.5 million users at organizations ranging from small enterprises to U.S Government agencies and Fortune 100 companies depend on Agiloft's top rated product suites for Contract Management, Service Desk, Custom Workflow, and more. Agiloft specializes in automating processes that are too complex for competing vendors. Our best practice templates and agile technology ensure rapid deployment and a fully extensible system. For more information, visit https://www.agiloft.com.