

Asset Management

Flexible Asset Management

Agiloft Asset Management captures all the details of your company assets and makes information actionable by integrating with other business processes, such as service and change management.

The drag and drop workflow editor, powerful business rules, and scheduled charts and reports help you plan, monitor, and control the full lifecycle of assets throughout your organization.

"The more we work with Agiloft, the more things we find for it to do. It has become a running joke – whenever we have a problem to solve, say, a broken coffee maker, we say 'Agiloft can fix that!""

Brian Pollock
 DCG Systems

Benefits

- Increase insight into asset reliability with charts and reports that show the average number of problems for particular asset types, sorted by any number of categories including manufacturer or the average lifetime of a given asset type.
- Manage all IT assets with a centralized repository of asset information. Link assets to users, teams, or any other record, for integrated IT process control and management.
- Improve license control and auditability by linking software assets to license agreements and expiration dates.

- Work efficiently with Quick Edit capabilities that allow you to make record changes on the fly.
- Reduce downtime with preventative maintenance.
 Optimize your maintenance schedule with regular reports on assets due for maintenance, vendor support contracts about to expire, and so on.
- Improve response times with an asset management system that integrates with your service desk, so technicians can see the details of any asset at a glance.

Everything You Need in One System

- Support for WMI (Windows Management Instrumentation) captures and updates software and hardware of workstations and servers automatically, eliminating human error and improving efficiency.
- Single sign-on capabilities, provided by LDAP/Active directory, SAML, or Google OAuth, simplify access.
- Ticketing system integration dynamically displays the hardware and software configuration of your end users in tickets or service requests they submit.
- Automatic alerts notify you when license limits are at risk of being exceeded, assets are due for scheduled maintenance, or vendor support contracts are due for renewal.

- A dynamic data model captures any set of asset parameters in the database. Assets can be linked to vendor support contracts, licenses, and other objects with configurable relationships.
- Barcode scanner integration provides inventory control over any class of asset, providing a 360 degree view of your company's systems and equipment.
- Graphical charts and reports provide insight into turnaround times, staff productivity, and backlogs.
- Full auditability provided with audit logs and history tracking that record every change made to the asset during its lifecycle.

For More Information

Contact Agiloft today at 1-888-727-2209, Ext. 1 or visit our <u>product information page</u> to learn more about Asset Management.



Awarded "Best Overall Value" four years in a row by Info-Tech Research Group.

About Agiloft

Over 3 million users at organizations ranging from small enterprises to U.S government agencies and Fortune 100 companies depend on Agiloft's top rated product suites for <u>Contract Management</u>, <u>Service Desk</u>, <u>Custom Workflow</u>, and more. Agiloft specializes in automating processes that are too complex for competing vendors. Our best practice templates and adaptable technology ensure rapid deployment and a fully extensible system. For more information, visit https://www.agiloft.com.